

Innovate, integrate, elevate

Delivering innovative AI solutions
with HCLTech and Oracle



Overview

With over two decades of collaboration, HCLTech stands as Oracle's key global strategic partner. With extensive industry experience, diversified offerings, our alliance is yielding unparalleled results for 240+ organizations worldwide.

By harnessing our rich expertise and Oracle's leading-edge technologies, we consistently deliver exceptional value to our customers. Our comprehensive suite of solutions spans from initial consultations to smooth implementation, upgrades and continuous support. Specializing in deploying AI, machine learning (ML) and generative AI, we optimize Oracle's cloud services across enterprise resource planning (ERP), supply chain management (SCM), customer experience (CX) and human capital management (HCM). Together, we are driving transformative change, empowering global businesses and fostering extraordinary growth across various industries.

HCLTech-Oracle's impact over decades

20+ years
of strategic
partnership

50+ portfolios
of diverse assets
and partner IPs

20+
groundbreaking
proprietary solutions



240+
organizations
saw tangible growth through
our collective efforts

The distinctive edge of the HCLTech-Oracle partnership



Strategic global partnership: HCLTech is recognized for its dynamic growth as a global strategic partner, focusing on innovation across both on-premises and cloud applications



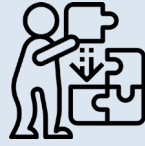
Expertise in complex implementations: Demonstrates unparalleled capability in delivering intricate Oracle Cloud Solutions and Oracle NetSuite globally, supported by inhouse expertise and a dedicated Oracle Cloud Center of Excellence (CoE)



Comprehensive service portfolio: Provides an extensive array of services, including blueprinting, application development and maintenance, roll-outs, upgrades, database management and help-desk support



5D agile cloud delivery toolkit: Employs a unique toolkit for delivering consistent and high-quality implementation services



Solutions workbench with robust intellectual properties (IPs): Features 20+ proprietary solutions, tools and accelerators, 50+ assets and partner IP, enhancing implementations and ensuring seamless support transitions

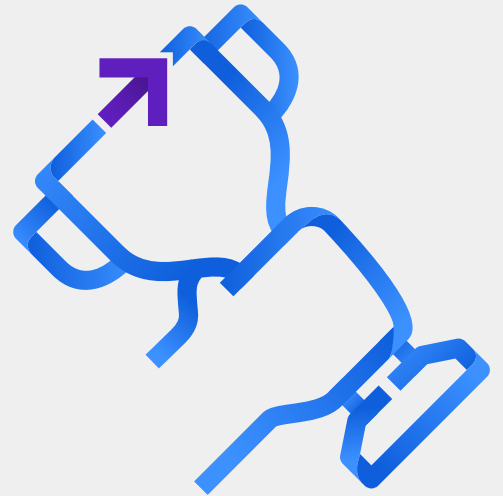


HCLTech Advantage SPADE for efficient migration: Offers a proprietary platform that automates the migration process, facilitating a smooth transition to cloud-based services

Oracle excellence: Awards and accolades

Our achievements in Oracle Cloud Application Services have consistently earned us the following industry-wide recognitions:

- ★ Rated as a **Leader** in **Avasant RadarView market assessments** for Oracle Cloud Application Services for two consecutive years – 2022 and 2023
- ★ Accredited as a **Leader** in the **ISG Oracle Ecosystem for Implementation and Integration Services** across both 2022 and 2023
- ★ Recognized as a Leader in **ISG Oracle Ecosystem for Consulting and Advisory Services in 2023**
- ★ Commended for outstanding customer satisfaction with a high rating on **Gartner Peer Insights for Oracle**
- ★ Positioned as a Leader in the **ISG Oracle Ecosystem for Managed Services** in 2022 and 2023
- ★ Rated as a Leader in **IDC MarketScape Worldwide Oracle Implementation Service Vendor Assessment 2023**



HCLTech's Oracle practice, supported by a skilled team, invests in tools, accelerators and frameworks that cater to both on-premises and cloud applications. Additionally, HCLTech's innovation and research strategy, as well as its adept use of automation in both implementation tools and business solutions, delivers efficiency and effectiveness."

Brian Wood

Research Director, Global IT Services and Systems Integration Services, IDC



Solutioning excellence: Our core Oracle offerings

Oracle SaaS Applications

1

HCLTech's suite of Oracle SaaS Applications services is designed to transform core business operations. Our expertise extends through a comprehensive array of offerings including ERP, SCM and CX solutions. We aim to deliver an enhanced user experience by optimizing these applications for performance and agility. By doing so, we enable businesses to respond more swiftly to market demands, improve customer satisfaction and facilitate a culture of continuous improvement and innovation within enterprise operations.

Oracle Cloud Infrastructure

2

Utilizing Oracle Cloud Infrastructure (OCI), HCLTech offers businesses a gateway to the next generation of cloud computing. We provide scalable and secure cloud solutions on OCI that support the development and management of applications across various platforms. Our strategic approach focuses on leveraging Oracle's advanced cloud services to deliver customized infrastructures that are optimized for reliability, performance and cost-effectiveness. This empowers businesses to adapt to changing market dynamics while maintaining a focus on sustainability and growth in the cloud era.

Oracle On-premise Technologies and Applications

3

For organizations that rely on Oracle's on-premise applications, HCLTech offers enhancement and optimization services that ensure these systems operate efficiently and are aligned with the latest technological advancements. Our services range from upgrading the on-premise applications (EBS, JDE, PeopleSoft) to tuning engineered systems for peak performance. We provide strategic oversight and technical expertise to ensure that these solutions seamlessly integrate with modern cloud strategies, allowing for a smooth transition and future-proofing the enterprise's technological infrastructure.

Oracle Industry Applications and NetSuite

4

As an Oracle NetSuite partner, HCLTech delivers end-to-end solutions that address the specific needs of various industries. Our NetSuite services are comprehensive, ranging from green field implementation to ongoing support and optimization. We help organizations navigate the complexities of their operational landscape, leveraging Oracle's NetSuite to streamline processes, integrate data across systems and drive innovation. Our goal is to empower businesses with the tools and insights needed to achieve significant efficiency gains, accelerate growth and maintain a competitive edge in their respective markets.

Leveraging AI for Oracle-led digital transformation

Our collaboration with the Oracle GenAI Partner Program places us at the forefront of this technology, offering innovative and scalable AI-driven solutions. This partnership empowers us with advanced digital capabilities, ensuring our clients benefit from leading-edge solutions.



OCI Generative AI:

The OCI GenAI service is the cornerstone of our AI expertise. This fully managed service offers customizable large language models (LLMs) that are versatile and capable of supporting a wide array of text generation use cases. Our ability to adapt these models to specific client needs showcases our commitment to delivering personalized and effective AI solutions.



GenAI Playground:

Our proficiency is further demonstrated in the GenAI Playground, an intuitive platform that allows us to explore and customize AI models without coding. This unique environment enables us to test models directly, refine parameters and even develop custom models tailored to specific datasets. This is where our AI expertise comes alive, providing a sandbox for innovation and optimization.



Beta testing:

Our leadership in beta testing enabled by our highly experienced professionals, emphasizes our deep involvement and proficiency with OCI's GenAI capabilities. By actively exploring the GenAI Playground, ingesting custom data and fine-tuning outputs, we have demonstrated our capacity to not only use but also enhance AI technologies for optimal performance. This hands-on experience ensures we remain at the forefront of AI-driven digital transformation.



HCLTech-Oracle's InnOUvate AI platform services: Achieve 360-degree excellence

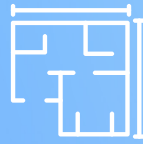
We are leveraging our deep expertise and cutting-edge technologies to create innovative solutions for various industries and domains



AI based lead-to-cash automations



Generation of a report on the key field service data captured



Generation of shop floor layouts based on prompts



AI generated predictive maintenance alerts



GenAI based observations & inferences from the dashboards



AI based eligible POs selection for accrual amount entry



Record work time leveraging AI/ML



AI based threat level prediction and prioritization



NLP based text and voice chabot for content generation



Identify the key data quality issues leveraging AI



Scan multiple barcodes within single image leveraging AI



AI based PII data identification and masking



AI based localization artifacts recommendations



AI based automated role provisions and approvals



Test cases generation leveraging GenAI



Propelling enterprises to new heights using Oracle's AI solutions



Streamlined invoice processing with intelligent document recognition (IDR)

A leading conglomerate optimizes operations across multiple sites by leveraging Oracle ERP Cloud's advanced document recognition technology for accounts payable (AP) invoices:

Scan images: Effortlessly import scanned invoice images into the system and extract relevant information from them

Create invoices automatically: Generating invoices seamlessly within the ERP system

Route and validate errors: Efficiently identify and flag invoices with errors or exceptions for thorough review

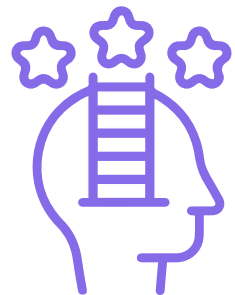
Enhanced talent acquisition with adaptive intelligence

A global operator in the travel and logistics industry integrates adaptive intelligence into the Oracle Recruiting cloud for data-driven talent acquisition to:

Rank best candidates: Utilize AI-driven ranking and suggestions of top candidates for faster recruitment decisions

Recommend similar candidates: Suggest potential hires who possess similar skills, experience and qualifications of selected candidates

Personalized job recommendations: Utilize AI-driven algorithms to customize job suggestions based on candidate profiles and interests, enhancing engagement and encouraging exploration



Elevated customer engagement with omnichannel solutions

A premier USA-based patient healthcare safety and technologies company implements self-service web/cognitive agents for omnichannel customer engagement to:

Engage through multi-channel interaction:

Allow customer to effectively interact with the company across various channels such as phone, email and chat, providing seamless engagement experiences.

Provide 24/7 self-service portal: Grant customers access to order and product information anytime

Enhance customer service efficiency: Accelerate response times and reduce customer inquiries through self-service options



Let's innovate together

With our expertise in deploying AI/ML and generative AI solutions, we optimize Oracle cloud services across enterprise resource planning (ERP), supply chain management (SCM), customer experience (CX) and human capital management (HCM). This drives the transformative change that empowers our global customers to foster extraordinary growth across various industries.

To learn more about HCLTech-Oracle collaborative services,

[Click here.](#)

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Progress™

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