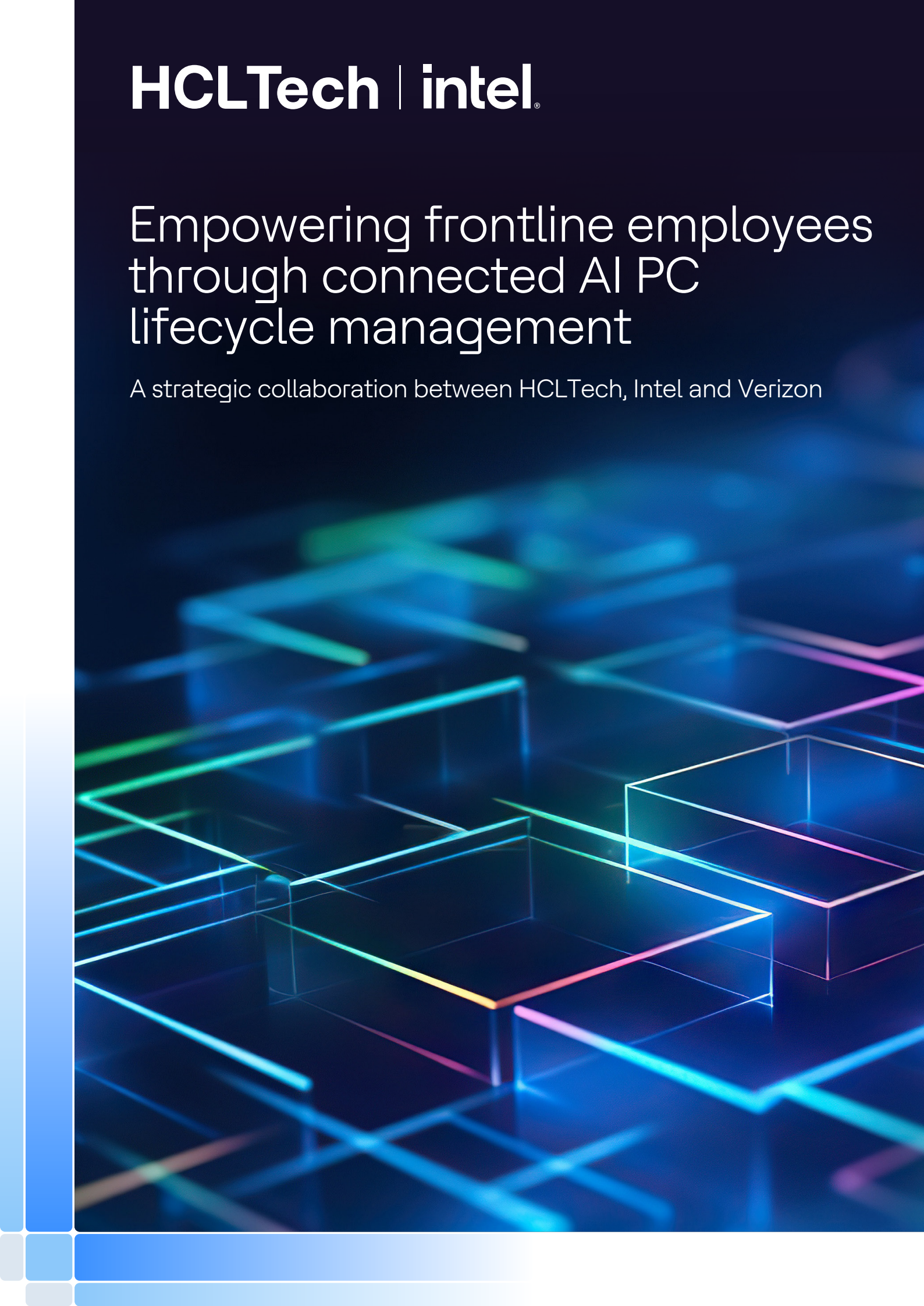


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# Empowering frontline employees through connected AI PC lifecycle management

A strategic collaboration between HCLTech, Intel and Verizon





## Overview

As enterprises accelerate their digital transformation agendas, the productivity and resilience of frontline employees—those in retail, logistics, manufacturing, field services and healthcare—have become critical to customer experience and operational continuity. HCLTech, in partnership with Intel and Verizon, delivers a connected AI PC lifecycle management solution that integrates AI-optimized endpoint devices, high-speed connectivity and end-to-end workplace services—designed to enhance performance, security and support for distributed workforces.

HCLTech's offering enables organizations to adopt an Experience-as-a-Service (EaaS) model, delivering connected, intelligent and managed digital workplaces that empower frontline workers to act faster, work smarter and stay always connected.

HCLTech, Intel and Verizon offer a connected, intelligent and secure digital workplace tailored to the needs of frontline employees. This strategic collaboration ensures enterprises can deploy AI PCs at scale, maintain performance in dynamic environments and deliver world-class service experiences that differentiate them in a competitive market.

## Core capabilities



### AI-powered endpoints

Intel® Core™ Ultra processors bring integrated NPUs, GPUs and hardware-level security that power advanced AI workloads and enable real-time inference at the edge. They are ideal for frontline use cases like diagnostics, field inspections and point-of-sale automation.



### 5G-enabled connectivity

Verizon's private 5G and edge computing infrastructure ensures secure, low-latency and high-bandwidth connectivity. This allows continuous access to data and cloud applications in dynamic environments like shop floors, warehouses and mobile units.



### Lifecycle services

HCLTech FlexSpace provides device provisioning, remote deployment, predictive maintenance and support. Combined with Intel® AMT and telemetry, it resolves issues before they impact productivity.



### Security and compliance

Intel® Hardware Shield and Verizon Secure Access work together to provide end-to-end protection, ensuring compliance with enterprise-grade security policies across endpoints, networks and applications.



### Real-Time Insights

With HCLTech's DRYICE™ platform and Intel's telemetry, enterprises can monitor device health, usage patterns, and AI performance metrics to optimize workforce experience and operational efficiency.

## Benefits

### Reduced TCO:

Flexible consumption models lower upfront CapEx while reducing support overheads via proactive issue resolution

### Enhanced frontline productivity:

AI PC endpoints accelerate tasks like diagnostics, inventory checks, customer servicing and field reporting



### Scalability and global reach:

A standardized stack supported by HCLTech's global delivery and Intel-Verizon's ecosystem\ allows rapid scaling across geographies

### Improved experience and retention:

Modern, connected tools empower workers with intuitive UX and reduced downtime

## Use cases

Industry	Frontline use case
• Retail	Smart point-of-sale, AI-assisted customer insights
• Manufacturing	Predictive maintenance, connected shop-floor dashboards
• Healthcare	Mobile diagnostics, telehealth-ready, ruggedized endpoints
• Logistics	Real-time route optimization, AR-powered inventory checks
• Energy and utilities	Remote field support with AI-powered troubleshooting

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