

May 09, 2025

The General Manager
BSE Limited
Corporate Relationship
Department
Phiroze Jeejeebhoy Towers
Dalal Street
Mumbai- 400 001

The Manager
**National Stock Exchange of India
Limited**
Listing Department
Exchange Plaza
5th Floor, Plot No. C-1, Block-G
Bandra-Kurla Complex, Bandra(E)
Mumbai-400 051

BSE Scrip Code: 532281

NSE Scrip Code: HCLTECH

Subject: Release - "HCLTech launches augmented reality-based IT infrastructure solution with CareAR, a Xerox company"

Dear Sir/Madam,

Enclosed please find a release on the captioned subject being issued by the Company today.

This is for your information and records.

Thanking you,

Yours faithfully,
For **HCL Technologies Limited**

Manish Anand
Company Secretary

Encl: a/a

HCLTech launches augmented reality-based IT infrastructure solution with CareAR, a Xerox company

NEW YORK and NOIDA, India, May 9, 2025—[HCLTech](#), a leading global technology company, has launched an [augmented reality \(AR\)-based infrastructure management solution](#) in collaboration with CareAR and ServiceNow to enhance IT operations with augmented intelligence, real-time remote assistance and automation-driven workflows.

HCLTech is seamlessly integrating its expertise in infrastructure services and AI capabilities with enterprise AR solutions from CareAR, a Xerox company, on the ServiceNow Platform. This comprehensive and advanced IT management solution aims to streamline IT infrastructure support, enhance operational and business resilience and significantly lower the cost and downtime of clients' critical infrastructure.

"Integrating augmented reality into enterprise IT operations not only revolutionizes the overall experiences in your organization but also unlocks unparalleled opportunities for efficiency, collaboration, and innovation, ensuring a sustainable competitive advantage in a rapidly evolving market," said Ravi Yeddanapudi, EVP, Digital Foundation Services, HCLTech.

"We are excited to partner with HCLTech to scale our transformative augmented reality solutions globally. With their industry expertise and global reach, we are confident this collaboration will demonstrate the power of AR in revolutionizing remote support and service delivery. By integrating our cutting-edge AR technology, we aim to empower organizations to deliver more efficient, interactive and immersive customer experiences worldwide," said Kirk Pothos, President, CareAR Inc.

HCLTech's solution is tailored to support industries like manufacturing, energy, utilities and retail, where remote IT support is critical. By providing digitized workflows, AR-assisted troubleshooting and proactive IT issue resolution, businesses can achieve superior service continuity and optimized asset lifecycle management.

For more information, please visit: [ServiceNow: GenAI powered solutions | HCLTech](#)

About HCLTech

[HCLTech](#) is a global technology company, home to more than 223,000 people across 60 countries, delivering industry-leading capabilities centered around digital, engineering, cloud and AI, powered by a broad portfolio of technology services and products. We work with clients across all major verticals, providing industry solutions for Financial Services, Manufacturing, Life Sciences and Healthcare, Technology and Services, Telecom and Media, Retail and CPG and Public Services. Consolidated revenues as of 12 months ending March 2025 totaled \$13.8 billion. To learn how we can supercharge progress for you, visit hcltech.com.

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