

CX Star Performer



GLOBAL CAPABILITY CENTER (GCC) SERVICES



★★★

Overall CX Score

85.35

Industry Average 80.21

ISG Quote



HCLTech combines engineering depth, AI-led transformation and structured GCC lifecycle capabilities to help enterprises build and evolve global capability centers into innovation-driven business hubs."

Client Quote



The HCLTech team is highly professional, collaborative, and customer-focused. They take the time to understand our business, actively listen to our feedback, and work closely with us to refine deliverables. Whether we're preparing for executive readouts or working on project materials, they are always available to collaborate. Their responsiveness, willingness to help, and "can-do" attitude consistently set them apart."

HCLTech

AREAS OF EXCELLENCE

