

CA Service Catalog Learning Path

If you are looking to purchase or register for any paid courses below (including eLearning, dynamic labs or instructor-led training), please [contact us](#) and include the name of the course or course code you are interested in.

To access free training login to [Broadcom's learning management system](#) (please note you may need to create a new account). Course search is available once logged in.

View our [training calendar](#) for upcoming instructor led training.



Web Based
Training



Dynamic Lab







Instructor-Led
Training








Video

All Roles





Course Name	Course ID	Length	Course Type	Cost
CA Service Management 17.1: Solution Overview	33SMO10070	0.5 Hours		Free
CA Service Catalog 17.0: Cumulative Differences 200	33CAT20500	0.5 Hours		Free
CA Service Catalog: Explore Service Accounting 200	33CAT20280	0.25 Hour		Free
CA Service Management YouTube Video Playlist	Link			Free

Administrator

Course Name	Course ID	Length	Course Type	Cost
CA Service Catalog 17.0: Foundation 200	33CAT20520	3 Hours		Free
CA Service Catalog 17.0: Service Design 200 (Choose one of the following options)				
	33CAT2054I	16 Hours		Paid
	33CAT2054S	13 Hours		Paid


CA Service Catalog 17.0: Administration 200 (Choose one of the following options)				
	33CAT20531	16 Hours		Paid
	33CAT2053S	13 Hours		Paid

Service Accounting Administration

Course Name	Course ID	Length	Course Type	Cost
CA Service Catalog: Explore Service Accounting 200	33CAT20280	0.25 Hours		Free
CA Service Catalog: Apply Best Practice Methodologies for Service Accounting 200	33CAT20290	0.5 Hours		Free
CA Service Catalog: Identify Components of Subscription and Invoicing for Service Accounting 200	33CAT20300	0.5 Hours		Free
CA Service Catalog: Identify Methods of Reporting for Service Accounting 200	33CAT20310	1 Hour		Free
CA Service Catalog: Identify Troubleshooting Methods for Service Accounting 200	33CAT20320	0.25 Hours		Free
OnDemand CA Service Catalog: Define Data Mediation Options for Service Accounting 200	33CAT20330	2 Hours		Free
OnDemand CA Service Catalog: Define Service Accounting Configuration 200	33CAT20340	2 Hours		Free
OnDemand CA Service Catalog: Identify Service Accounting Budget and Planning Module Components 200	33CAT20350	1.5 Hours		Free
OnDemand CA Service Catalog: Define Service Builder Options for Service Accounting 200	33CAT20370	1 Hour		Free
OnDemand CA Service Catalog: Create an Organizational Structure for Service Accounting 200	33CAT20380	1 Hour		Free



Integration

Course Name	Course ID	Length	Course Type	Cost
CA Service Catalog 17.0: Process Automation Integration 300	33CAT3003B	24 Hours		Paid