

Service Operations Insight Learning Path

If you are looking to purchase or register for any paid courses below (including eLearning, dynamic labs or instructor-led training), please [contact us](#) and include the name of the course or course code you are interested in.

To access free training login to [Broadcom's learning management system](#) (please note you may need to create a new account). Course search is available once logged in.

View our [training calendar](#) for upcoming instructor led training.



Web Based
Training



Dynamic Lab




Instructor-Led
Training




Video


Implementer

Course Name	Course ID	Length	Course Type	Cost
CA Service Operations Insight R4.x: Foundations 200	20SOI2004I	32 Hours		Paid
CA Service Operations Insight: Implementation and Administration Exam	20SOI2007E	1 Hours	Exam	


Administrator

Course Name	Course ID	Length	Course Type	Cost
CA Service Operations Insight R4.x: Foundations 200	20SOI2004I	32 Hours		Paid
CA Service Operations Insight: Implementation and Administration Exam	20SOI2007E	1 Hours	Exam	

End User

Course Name	Course ID	Length	Course Type	Cost
CA Service Operations Insight R4.x: Foundations 200	20SOI2004I	32 Hours		Paid
CA Service Operations Insight: Implementation and Administration Exam	20SOI2007E	1 Hours	Exam	

Additional Offerings

Course Name	Course ID	Length	Course Type	Cost
CA Service Operations Insight: YouTube Playlist	Link			Free