

## Gartner Recognizes HCL as a Leader for Managed Workplace Services, North America and Europe

**Noida, India – 2<sup>nd</sup> March, 2017 – [HCL Technologies](#)** (HCL), a leading global IT services company, has been recognized as a ‘leader’ in Gartner ‘Magic Quadrant for Managed Workplace Services, North America’, dated 30<sup>th</sup> January 2017\* and ‘Magic Quadrant for Managed Workplace Services in Europe’, dated 11<sup>th</sup> January 2017\*\*. The reports evaluate managed workplace services (MWS), including traditional end–user outsourcing as well as new age digital workplace services to provide cloud–first, automated and integrated support to end users.

Gartner positioned 21 MWS providers in North America and 15 in Europe according to their execution and strategic vision for the future of MWS. According to the reports, leaders deliver their service solutions skilfully, have a clear vision of the direction of the service market, and are actively building and improving their competencies to sustain their leadership positions. The Leaders quadrant indicates the direction of the MWS market.

HCL has been recognized as a leader for its strong growth, broad portfolio and end–to–end capabilities in the Managed Workplace Services market. Globally, HCL's growth is underpinned by strong performance across the segments of desktop, mobility & service desk services, as well as inorganic initiatives such as the acquisitions of P2P, a UK–based virtualization services provider.

“HCL is proud to be recognized by Gartner as a leader for Managed Workplace Services, highlighting the strengths of HCL’s sophisticated consulting capabilities and end–to–end services around digitally optimized modern workplace,” said **Kalyan Kumar, CTO – IT Services, HCL Technologies**. “HCL’s DRYiCE™ Autonomics and Orchestration platform, powered by best–in–class A.I technologies, incorporates marquee solutions like WorkBlaze™ and OptiBot™ that are proactive, help save time and remove challenges associated with service desk troubleshooting and repairing system failures. As a bridge between the backend and frontend, the cognitive smart virtual assistant DRYiCE™ LUCY simplifies the service desk and enables navigation of enterprise service requests through natural language usage.”

HCL’s [next generation workplace services](#) provide consulting, professional & operational services, helping transform workplaces into customized, collaborative, connected, innovative and intelligent workspaces. With a unique portfolio of IPs & tools, backed by significant partnerships & investments, HCL provides new age solutions across [BYOD](#), [mobility](#), desktop delivery, collaboration, enterprise networks, end–user experience management, and user support environments.

(\*) Gartner Magic Quadrant for Managed Workplace Services, North America’, dated 30<sup>th</sup> January 2017, Daniel Barros et al.

(\*\*) Gartner Magic Quadrant for Managed Workplace Services in Europe, 11 January 2017, Gianluca Tramacere et al.

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## **About HCL Technologies**

HCL Technologies (HCL) is a leading global IT services company that helps global enterprises re-imagine and transform their businesses through Digital technology transformation. HCL operates out of 32 countries and has consolidated revenues of US\$ 6.7 billion, for 12 months ended 31<sup>st</sup> December, 2016. HCL focuses on providing an integrated portfolio of services underlined by its Mode 1–2–3 growth strategy. Mode 1 encompasses the core services in the areas of Applications, Infrastructure, BPO and Engineering & R&D services, leveraging DRYiCE™ Autonomics to transform clients' business and IT landscape, making them 'lean' and 'agile'. Mode 2 focuses on experience–centric and outcome–oriented services such as Digital and Analytics Services (BEYONDigital™), IoT Works™, Cloud and Security, utilizing DRYiCE™ Orchestration to drive business outcomes and enable enterprise digitalization. Mode 3 strategy is ecosystem–driven, creating innovative IP–partnerships to build products and platforms business.

HCL leverages its global network of integrated co-innovation labs, and global delivery capabilities to provide holistic multi–service delivery in key industry verticals including Financial Services, Manufacturing, Telecommunications, Media, Publishing, Entertainment, Retail CPG, Life Sciences Healthcare, Oil & Gas, Energy & Utilities, Travel, Transportation & Logistics and Government. With 111,092 professionals from diverse nationalities, HCL focuses on creating real value for customers by taking 'Relationships Beyond the Contract'. For more information, please visit [www.hcltech.com](http://www.hcltech.com)

## **Forward–looking Statements**

Certain statements in this release are forward-looking statements, which involve a number of risks, uncertainties, assumptions and other factors that could cause actual results to differ materially from those in such forward-looking statements. All statements, other than statements of historical fact are statements that could be deemed forward-looking statements, including but not limited to the statements containing the words 'planned', 'expects', 'believes', 'strategy', 'opportunity', 'anticipates', 'hopes' or other similar words. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding impact of pending regulatory proceedings, fluctuations in earnings, our ability to manage growth, intense competition in IT services, business process outsourcing and consulting services including those factors which may affect our cost advantage, wage increases in India, customer acceptances of our services, products and fee structures, our ability to attract and retain highly skilled professionals, our ability to integrate acquired assets in a cost-effective and timely manner, time and cost overruns on fixed-price, fixed-timeframe contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, the success of our brand development efforts, liability for damages on our service contracts, the success of the companies /entities in which we have made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property, other risks, uncertainties and general economic conditions affecting our industry. There can be no assurance that the forward-looking statements

made herein will prove to be accurate, and issuance of such forward-looking statements should not be regarded as a representation by the Company, or any other person, that the objective and plans of the Company will be achieved. All forward-looking statements made herein are based on information presently available to the Management of the Company and the Company does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the Company.

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