PRESS RELEASE

HCL BPO Appraised at Maturity Level 3 of People Capability Maturity Model (People CMM) ®

Becomes the first BPO organization in the world with this distinction!

Noida, 30th August 2007: HCL Technologies Ltd. – BPO Services Division ("HCL BPO") has been successfully appraised at People CMM® Maturity Level 3 at its N1 Centre, Noida. An appraisal led by QAI, using the new methodology called "SCAMPI�sᵐ with People CMM®" – Class A version 1.2 was used to rate this Maturity Level. With this achievement, HCL BPO becomes the world's first BPO organization to have been successfully appraised at maturity level 3 of People CMM® v2.0

People CMM® is a global well-structured approach for assessing and improving an organization's people practices. A pioneer in its field, HCL BPO recognized the potential of the model, and understood that the implementation of this model would augment and enhance its existing people practices and procedures. The People CMM® was developed by Software Engineering Institute, Carnegie Mellon University, USA. The maturity levels as defined in People CMM® institutionalize the level of capability for acquiring, managing, retaining, developing and engaging the talent within the organization.

"Commenting on the occasion, Ajay Batra, Founding Partner & Authorized Lead Assessor, QAI Asia, said, "HCL BPO has been successful in adopting human capital solutions based on an integrated approach towards developing & engaging talent, growing the business and delighting the customers. This should boost the organization's position in the hyper-competitive talent market."

"HCL BPO has always believed that its employees are its greatest assets. Most improvement programs emphasize heavily on processes and technology, as opposed to 'people'. People -CMM on the other hand concentrates on the work-force, which makes it an integral part of our efforts to provide uniform levels of people capability throughout our organization," said Ranjit Narasimhan, Executive Vice President HCL Technologies and Head, HCL BPO Operations.

"It was decided last year that HCL BPO would institutionalize some of the best HR practices and make the organization a truly 'people focused' global company. HCL BPO's Noida centre was identified to initiate the process of transformation, and it was here that the journey to attain Level 3 of People CMM® started. We started enjoying the returns of this journey with a significant improvement in employee satisfaction and considerable drop in employee attrition rate," said AP Rao, Senior Vice President – HR, HCL Technologies Ltd. - BPO Services.

"A dedicated HR, Quality and Operations team was constituted to drive this initiative. Our processes and practices were reviewed, refined and improved over a period of 15

months, and today we are proud of this accomplishment which could not have been possible without the energy and enthusiasm displayed by our employees," Rao added.

About HCL Technologies Ltd – BPO Services Division

HCL Technologies Ltd. - BPO Services division ("HCL BPO" of HCL Technologies Limited, is one of the early players of Business Process Outsourcing. With several Fortune / Global 2000 customers, 130+ processes and 11,800+ professionals operating out of India and Northern Ireland, HCL BPO has strong domain knowledge and runs quality driven processes. The organization ranks 3rd in Highest Satisfaction for Business Process Outsourcing by Black Book of Outsourcing, 2007. HCL BPO is the largest BPO service provider in Northern Ireland and ranks 2nd in the Global Peer Group of BPO Service Providers. The organization runs the largest BPO telecom engagement in India.

About HCL Technologies

HCL Technologies Ltd is one of India's leading global IT Services companies, providing software-led IT solutions, remote infrastructure management services and BPO. Having made a foray into the global IT landscape in 1999 after its IPO, HCL Technologies focuses on Transformational Outsourcing, working with clients in areas that impact and re-define the core of their business. The company leverages an extensive global offshore infrastructure and its global network of offices in 17 countries to deliver solutions across select verticals including Financial Services, Retail & Consumer, Life Sciences & Healthcare, Hi-Tech & Manufacturing, Telecom and Media & Entertainment (M&E). For the year ended 30th June 2007, HCL Technologies, along with its subsidiaries had revenues of US $ 1.4 billion (Rs. 6034 crores) and employed 42,000 professionals. For more information, please visit www.hcltech.com

About HCL Enterprise

HCL Enterprise is a leading Global Technology and IT enterprise that comprises two companies listed in India - HCL Technologies Ltd & HCL Infosystems Ltd. The 3-decade-old enterprise, founded in 1976, is one of India's original IT garage start-ups. Its range of offerings span Product Engineering, Custom & Package Applications, BPO, IT Infrastructure Services, IT Hardware, Systems Integration, and distribution of ICT products. The HCL team comprises approximately 47,000 professionals of diverse nationalities, who operate from 17 countries including 360 points of presence in India. HCL has global partnerships with several leading Fortune 1000 firms, including leading IT and Technology firms. For more information, please visit www.hcl.in

About People CMM®

The People Capability Maturity Model (People CMM®) is a framework that helps organizations successfully address their critical people issues. It helps organizations to characterize the maturity of their workforce practices, establish a program of continuous workforce development, set priorities for improvement actions, integrate workforce development with process improvement, and establish a culture of excellence.

The People CMM® consists of five maturity levels (1 through 5) that establish successive foundations for continuously improving individual competencies, developing effective teams, motivating & managing performance, and shaping the workforce to accomplish its future business plans.

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