



**PRESS RELEASE**

## **HCL Announces iMRO 5.0**

***Using Maintenance, Repair and Overhaul Business Solution from HCL, Used Together with SAP® EAM, Increases Productivity, Reduces Costs and Optimizes Maintenance Management for Aerospace & Defense (A&D) & Transportation, Travel and Logistics (TT&L) Industries***

**Global release – UK, N. America, APAC ME, 10<sup>th</sup> May, 2013,** The Enterprise Application Services (EAS) division of HCL Technologies (HCL) a leading IT global services provider, today announced the release of its iMRO 5.0 solution. HCL EAS' iMRO is a maintenance, repair and overhaul (MRO) solution endorsed by SAP AG and an add-on to the SAP® Enterprise Asset Management (SAP EAM) solution. iMRO and SAP EAM solutions enhance and complement each other for use by MRO organizations within the A&D and TT&L industries. This latest iMRO release is not only more cost effective than previous versions, but also faster, with better user acceptance and productivity. The benefits to the customer include improvements in user productivity due to the faster processing time and better software asset utilization supported by the new functionality.

“We are delighted to announce iMRO 5.0 which will continue to evolve steadily over the coming years”, said **Benedikt Hermann, vice president – Product Innovation, HCL.** “This SAP-endorsed business solution continues to meet customer demands in reduced implementation times and higher user productivity, which is evident through our successful deployment of iMRO at global tier-one aircraft manufacturing, third-party service and operator organizations. Our focus will stay on enabling users to perform tasks efficiently through closed-loop interactions with our clients as well as bringing SAP’s latest tools such as 3-D visualization (e.g., SAP Visual Enterprise applications) and mobile capabilities into the heart of the maintenance process.”

Since 2009 iMRO has been a part of a rolling product roadmap driven by SAP’s MRO user community for the A&D industry (SUGAIR), SAP’s user group for railways (SUGRAIL) and new SAP technology enhancements. HCL has successfully worked with SAP to achieve all planned targets to date for the latest version of iMRO for the aviation sector. iMRO 5.0 has been developed to address the continued and developing challenges being faced by these highly regulated and complex business environments. This is illustrated in the functionality of the end-to-end maintenance planning process. The release contains a graphical planning workbench which combines maintenance requirements, compliance status, material requirements and a load/capacity overview into a single maintenance planning workbench. When combined with various other features of iMRO 5.0, a truly comprehensive planning solution is available to meet the requirements of complex asset industries.

Another key feature is the ability to integrate the SAP EAM solution with external technical publication data. The execution process is enhanced by enabling maintenance to navigate easily between SAP EAM and the electronic technical documentation, allowing users to combine data as required. iMRO 5.0 is a key solution component of HCL’s optimized enterprise asset management (EAM), strategy which includes product (i.e., iMRO), accelerators and templates aligned to industry, rapid deployment capability, education and QA services.



“This latest version iMRO, endorsed by SAP, continues to demonstrate the importance of SAP’s ecosystem strategy, through which we are cooperating with partners to support our customers’ businesses, drive new levels of collaboration, and provide additional choices and flexibility,” said **Phil te Hau, director, Solution Management, SAP**. “With iMRO 5.0, which simplifies capabilities into a single maintenance environment based on SAP technology, customers will be empowered to focus on business process improvements and meeting changing business needs. With its enhanced and extended industry-specific functionality, it will help improve user productivity, best-practices and higher asset utilization.”

The success of iMRO is apparent from a number of leading European and North American aerospace and airline clients who have chosen to utilize the solution.

To learn more, visit HCL at the SAPPHERE® NOW conference, where it will exhibit in booth 351. The conference will be held May 14-16 in Orlando, Fla.

### About iMRO

iMRO is HCL’s maintenance, repair and overhaul industry solution for the SAP® ERP application. iMRO reduces cost, complexity and risk for railways, airlines, manufacturers and third-party MRO providers by delivering best practices for maintenance engineering, maintenance planning, maintenance operations and business support processes. iMRO improves productivity and data accuracy while reducing process variations typically encountered by complex asset maintenance businesses. iMRO has been recognized as a leading MRO solution from industry leaders around the globe.

### About HCL Technologies

HCL Technologies is a leading global IT services company, working with clients in the areas that impact and redefine the core of their businesses. Since its inception into the global landscape after its IPO in 1999, HCL focuses on ‘transformational outsourcing’, underlined by innovation and value creation, and offers integrated portfolio of services including software-led IT solutions, remote infrastructure management, engineering and R&D services and BPO. HCL leverages its extensive global offshore infrastructure and network of offices in 31 countries to provide holistic, multi-service delivery in key industry verticals including Financial Services, Manufacturing, Consumer Services, Public Services and Healthcare. HCL takes pride in its philosophy of ‘Employees First, Customers Second’ which empowers our 84,403 transformers to create a real value for the customers. HCL Technologies, along with its subsidiaries, had consolidated revenues of US\$ 4.5 billion (Rs 24,709 crores), as on 31st March 2013 (on LTM basis). For more information, please visit [www.hcltech.com](http://www.hcltech.com)

**The Enterprise Application Services (EAS)** division of HCL Technologies (HCL), delivers significant value to large, complex organizations through the innovative implementation and support of enterprise applications. EAS has a significant number of the industry’s most experienced professionals specializing in the delivery of sustained business improvement through technology enabled transformation programs. EAS consultants bring in-depth industry expertise alongside best practice functional knowledge to address the strategic, operational, information management and organizational effectiveness challenges faced by organizations today.

EAS is renowned for its global ability to help clients define more ambitious strategies, build more effective organizations and shape more successful futures.

For more information, please visit: [www.hcltech.com/enterprise-application-services](http://www.hcltech.com/enterprise-application-services)

### About HCL Enterprise

HCL is a \$6.2 billion leading global technology and IT enterprise comprising two companies listed in India – HCL Technologies and HCL Infosystems. Founded in 1976, HCL is one of India’s original IT garage start-ups. A pioneer of modern computing, HCL is a global transformational enterprise today. Its range of offerings includes product engineering, custom & package applications, BPO, IT infrastructure services, IT hardware, systems integration, and distribution of information and communications technology (ICT) products across a wide range of focused industry verticals. The HCL team consists of over 90,000 professionals of diverse nationalities, who operate from 31 countries including over 500 points of presence in India. For more information, please visit [www.hcl.com](http://www.hcl.com)



## Forward Looking Statements

Certain statements in this release are forward-looking statements, which involve a number of risks, uncertainties, assumptions and other factors that could cause actual results to differ materially from those in such forward-looking statements. All statements, other than statements of historical fact are statements that could be deemed forward looking statements, including but not limited to the statements containing the words 'planned', 'expects', 'believes', 'strategy', 'opportunity', 'anticipates', 'hopes' or other similar words. The risks and uncertainties relating to these statements include, but are not limited to, risks and uncertainties regarding impact of pending regulatory proceedings, fluctuations in earnings, our ability to manage growth, intense competition in IT services, Business Process Outsourcing and consulting services including those factors which may affect our cost advantage, wage increases in India, customer acceptances of our services, products and fee structures, our ability to attract and retain highly skilled professionals, our ability to integrate acquired assets in a cost effective and timely manner, time and cost overruns on fixed-price, fixed-time frame contracts, client concentration, restrictions on immigration, our ability to manage our international operations, reduced demand for technology in our key focus areas, disruptions in telecommunication networks, our ability to successfully complete and integrate potential acquisitions, the success of our brand development efforts, liability for damages on our service contracts, the success of the companies / entities in which we have made strategic investments, withdrawal of governmental fiscal incentives, political instability, legal restrictions on raising capital or acquiring companies outside India, and unauthorized use of our intellectual property, other risks, uncertainties and general economic conditions affecting our industry. There can be no assurance that the forward looking statements made herein will prove to be accurate, and issuance of such forward looking statements should not be regarded as a representation by the Company, or any other person, that the objective and plans of the Company will be achieved. All forward looking statements made herein are based on information presently available to the management of the Company and the Company does not undertake to update any forward-looking statement that may be made from time to time by or on behalf of the Company.

## SAP Forward-looking Statement

Any statements contained in this document that are not historical facts are forward-looking statements as defined in the U.S. Private Securities Litigation Reform Act of 1995. Words such as "anticipate," "believe," "estimate," "expect," "forecast," "intend," "may," "plan," "project," "predict," "should" and "will" and similar expressions as they relate to SAP are intended to identify such forward-looking statements. SAP undertakes no obligation to publicly update or revise any forward-looking statements. All forward-looking statements are subject to various risks and uncertainties that could cause actual results to differ materially from expectations. The factors that could affect SAP's future financial results are discussed more fully in SAP's filings with the U.S. Securities and Exchange Commission ("SEC"), including SAP's most recent Annual Report on Form 20-F filed with the SEC. Readers are cautioned not to place undue reliance on these forward-looking statements, which speak only as of their dates.

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## For details contact

Elka Ghudial  
HCL Technologies, EAS Division  
+44 (0) 7973 567 131  
[elka.ghudial@hcl.com](mailto:elka.ghudial@hcl.com)

Ajay Davessar  
HCL Technologies Ltd  
+911202441259  
[ajay.davessar@hcl.com](mailto:ajay.davessar@hcl.com)