

HCLTech | intel.

Redefining the new-age workplace experience

Enable a seamless and personalized experience with increased productivity, collaboration and efficiency with HCLTech FlexSpace, a connected workplace solution powered by the Intel vPro® platform.





Transform your business with a smart, connected workplace solution

With digital technologies constantly emerging and evolving, the ability of today's enterprise to creatively adapt and utilize the digital workplace will be the differentiating factor in achieving a competitive advantage.

As organizations aim to transform digital workplaces, they grapple with challenges such as increasing workplace complexity, high capital expenditure, inconsistent user support and unclear experience ownership.

HCLTech FlexSpace, powered by the Intel vPro® platform, is an industry's first "Experience-as-a-service" digital workplace consumption model. It combines best-in-class IT services with the best IT hardware to completely redefine new-age workplace experiences. HCLTech FlexSpace enables organizations to personalize employee experience to work from anywhere, any time and from any device.

It provides seamless and secured access to resources that boost business productivity, improve efficiency, maximize creativity and accelerate time-to-market. It is a smart solution designed to simplify and reduce IT costs, allowing your business to build a modern, flexible and a responsive workplace.

Bringing the best of devices and services for the best of experiences

FlexSpace enables customers to get more value from the workplace experience. A holistic experience-as-a-service (EaaS) solution driven by world-class product IP for automation, real-time analytics and consumer-comparable experiences – all on an OPEX model.

The service provisioned on a subscription model provides a cataloged offering with inbuilt flexibility to scale up or down as business needs dictate. There is support for existing enterprise user personas and prevalent site-support models.

Single, predictable price per seat per month



Hardware



Deployment



Cognitive, automated support



Asset recovery



Product IP



3 or 5

Year term length

Plan and design

Right devices based on personas

Predictable budget planning

Enhanced management

Elevated performance

Superior stability

Amplified security

Optimize or refresh

Performance based refresh to ensure productive users

Deploy and integrate

Hit the ground running with customized configuration and deployment services



Manage and support

Customized 24x7 support (phone, onsite) with automated, proactive and predictive support

WorkBlaze, DRYiCE AEX, Onsight and Smart Support Hub



Providing a powerful, secure, efficient and stable foundation for sustainable workplace

The Intel vPro® platform provides the key foundation for FlexSpace in delivering a holistic experience. It enables businesses to build a modern, flexible, secure and responsive workplace. The Intel vPro® platform delivers the latest PC technologies in one validated solution for IT needs and employee requirement.



The Intel vPro® platform provides HCLTech FlexSpace with business-class performance, hardware-enhanced security features, modern remote manageability, and PC fleet stability.



Business-class performance

The Intel vPro® platform delivers business-class PC performance right out-of-the-box to power workforce productivity and faster data analysis, simplify connectivity and extend battery life.



Hardware-enhanced security

The Intel vPro® platform is architected with enhanced hardware-based security features. Intel® Hardware Shield provides enhanced protections against attacks below the OS and advanced threat detection capabilities for increased platform security.



Remote modern PC fleet stability management











Intel® Active Management Technology (Intel® AMT) helps improve the bottom line by enabling IT to access devices out-of-band from virtually anywhere, reducing the need for costly deskside visits or asset shipments. According to one study, PCs with Intel® AMT can eliminate up to 2,000 truck rolls, with remote repairs reducing carbon emissions.



PC fleet stability

Intel® Platform Service Record provides usage and event details for the PC, allowing you to determine whether it should be retired or remediated for a second life.

Usecases

 Cloud-based manageability Manage devices from the cloud	 Hardware KVM See it remotely – even when it's down	 Remote power control Manage your entire endpoint fleet with remote power-on	 Boot redirection Boot from a remote image via a virtual drive	 Beyond firewall support Connect to devices inside and outside the corporate firewall
 Upgrade management Assist with OS upgrades and patch management	 Hardware alarm clock Set wake-up times and schedule upgrades	 Unattended system control Remotely manage unattended systems	 OneClick recovery Remotely and securely initiate an OS rebuild	 Remote platform erase Remotely erase SSD and BIOS, unconfigure FW, wipe TPM

Client computing – Persona mapping to Intel SKU's 13th Gen

	Desk-centric	Knowledge user	On-the-go pro	Remote user	Power user	VIP
Best 	Intel Pro® Enterprise Intel® Core™ i9 - 13900, Intel® Q670 chipset, 32GB RAM, 1 TB SSD	Intel Pro® Enterprise Intel® Core™ i7-1370P, Intel® Iris® Xe Graphics 32GB RAM, 1 TB SSD	Intel Pro® Enterprise- An Evo Design Intel® Core™ i7-1365U, Intel® Iris® Xe Graphics 32GB RAM, 1 TB SSD	Intel Pro® Enterprise - An Evo Design Intel® Core™ i7-1365U, Intel® Iris® Xe Graphics 32GB RAM, 1 TB SSD	Mobile Workstation Intel Pro® Enterprise Intel® Core™ i9-13900H, 64GB RAM, 2 TB SSD, 3 rd Party Graphics	Intel Pro® Enterprise - An Evo Design Intel® Core™ i7-1365U, Intel® Iris® Xe Graphics, 32GB RAM, 1 TB SSD, 13.3" FHD Touch Screen
Better 	Intel Pro® Enterprise, Intel® Core™ i7 - 13700, Intel® Q670 chipset, 32GB RAM, 1 TB SSD	Intel Pro® Enterprise Intel® Core™ i7-1370P, Intel® Iris® Xe Graphics 32GB RAM, 1 TB SSD	Intel Pro® Enterprise Intel® Core™ i7-1365U, Intel® Iris® Xe Graphics 16GB RAM, 1 TB SSD	Intel Pro® Enterprise Intel® Core™ i7-1365U, Intel® Iris® Xe Graphics, 32GB RAM, 500GB SS	Mobile Workstation Intel Pro® Enterprise Intel® Core™ i7-13800H, 32GB RAM, 1 TB SSD, 3 rd Party Graphics	2-in-1 FF (Intel vPro® Enterprise - An Evo Design) Intel® Core™ i7-1365U, Intel® Iris® Xe Graphics, 32GB RAM, 1 TB SSD, Touch Screen
Good 	Intel Pro® Enterprise Intel® Core™ i5-13600 intel® Q670 chipset, 16GB RAM, 500GB SSD	Intel Pro® Enterprise Intel® Core™ i5-1350P, Intel® Iris® Xe Graphics, 16GB RAM, 500GB SSD	Intel Pro® Enterprise Intel® Core™ i5-1345U, Intel® Iris® Xe Graphics, 16GB RAM, 500GB SSD	Intel Pro® Enterprise Intel® iB Core™ M i5-1345U, Intel® Iris® Xe Graphics, 16GB RAM, 500GB SSD	Mobile Workstation Intel Pro® Enterprise Intel® Core™ i5-13600H, 16GB RAM, 1 TB SSD; 3 rd Party Graphics	2-in-1 FF (Intel Pro® Enterprise - An Evo Design) Intel® Core™ M i5-1345U, Intel® Iris® Xe Graphics, 32GB RAM, 500GB SSD, Touch Screen

Making business work better

HCLTech FlexSpace, powered by the Intel vPro® platform, offers a kaleidoscope assessment of business personas and site categorization. It helps organizations choose the right blocks from the service catalog and delivers business benefits that include:



Analytics, cognition and automation-led approach



Opex model with built-in flexibility



Performance-based refresh to enhance sustainability



Single ownership of employee experience



Subscription-based model with predictable seat/month cost



Persona-aligned cataloged service

Driving the future ahead

Experience-as-a-service (EaaS) has emerged as a delivery and consumption model uniquely suited to deliver an agile, experience-centric, customizable and secure workspace environment for the unfolding future. In doing so, EaaS helps enterprises build a modern, inclusive organizational culture and demonstrate unwavering commitment to aspirational environmental and sustainability goals. Most importantly, however, EaaS achieves all this while delivering significant and unambiguous financial value. HCLTech FlexSpace, powered by the Intel vPro® can help achieve this and enable businesses to fundamentally change the way digital workplace services are consumed.

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HCLTech is a global technology company, home to more than 221,000 people across 60 countries, delivering industry-leading capabilities centered around digital, engineering, cloud and AI, powered by a broad portfolio of technology services and products. We work with clients across all major verticals, providing industry solutions for Financial Services, Manufacturing, Life Sciences and Healthcare, Technology and Services, Telecom and Media, Retail and CPG, and Public Services. Consolidated revenues as of 12 months ending September 2023 totaled \$12.9 billion. To learn how we can supercharge progress for you, visit hcltech.com.

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