Managed Services: Operate, automate and optimize
AI-driven cloud management and operations

How does HCL Managed Services benefit you?

• Responsive and flexible support
• Predictive and prescriptive management
• Reduced time to market
• Enhanced cost control & visibility

• Service reliability
• DevOps support
• Professional services

Why HCL?

900+
Active engagements

5000+
Unique apps. supported

2.1M+
Devices managed globally

40+
Global delivery centres – 24X7 NOCS
AI-driven

18000+
Certified resources

20+
Years of complex global IT Ops management experience

5+
Automation-driven HCL IPs
Key service offerings

- **One-Click Deployment**
  HCL’s Catalog based blueprint provisioning & build for GCP services.

- **Backup & DR**
  Catalog based encrypted backup management.

- **Automated Operation**
  AIOps to enable IT to operate at speed.

- **Multi-Cloud Governance**
  Multi-Cloud governance dashboard

- **Scalable and Flexible**
  Optimum resource utilization based on predictive analytics and recommendations.

- **Google Cloud Engineering Support**
  L4 level product support integration

HCL’s three-step process for managing cloud operations

1. **Assess and Deploy**
   - Standardization
   - DevOps Engineering

2. **Run**
   - Service Management
   - Security & Compliance

3. **Optimize**
   - Automated Remediation & Collaboration
   - Service & Cost Optimization

To know more, write to us at HCLGoogleBU@HCL.com