

Uniformity to BCM-DRM Approach – An Integrated view

The objective of this podcast is to talk about the key pain points experienced by enterprises in sustaining their Business continuity programs. We will also be discussing effective ways to modernize this program efficiently and how, integrating Business Continuity and IT Disaster Recovery will help achieve this end goal. Let's ask our speaker.

Question 1: Hi Chandrasekar, can you please introduce yourself?

Response: This is Chandrasekar S, Principle consultant working with HCL's Cybersecurity and GRC line of business. My core experience is into business resiliency and Disaster recovery. Some of the areas that I have delivered assignments are across IT Disaster recovery, Business Continuity, Incident and Crisis Management and Business impact analysis across various industry verticals

Question 2: What are some of the market drivers that you see in the last 12-18 months where enterprises are experiencing nuances in dealing with business continuity.

Response:

- Cyber threats and attacks
- Pandemic and health incidents
- Remote working and security risks
- Multi-vendor availability management
- Fragmented Business and IT Disaster Recovery approach
- Leadership and Governance

Question 3: How is HCL transforming enterprises to adopt an integrated view in managing Business continuity?

Response:

- Flexible Service model for impact analysis and risk assessments
- Shifting to a business process down approach from an infrastructure top or application down
- Integrating business continuity requirements with IT Disaster Recovery capabilities
- Moving from "resilience by recovery" to "resilience by design" mindset
- Leveraging the capabilities of automation and orchestration to have scalability and managing crisis

Question 4: You made some great points their Chandrashekhar. Can you also shed some light on how this unified methodology benefits an enterprise and what advantages does it provide?

Response:

- Tiered resiliency approach
- Better maturity in handling crisis
- Resiliency culture in employee mindset
- Better synergies between Business process and technology
- Manage costs more effectively
- Technology refinements and upgradation