



**AIOPS**

**ARTIFICIAL INTELLIGENCE  
DRIVEN TECHNOLOGY OPERATIONS**



# INTRODUCING DRYiCE™ AIOPS

Enterprise IT is moving from 'Build' to 'Consume' at a rapid pace as enterprise embrace cloud & digital technologies. Traditional operations find it difficult to operate in this complex hybrid environment and therefore need to be redefined.

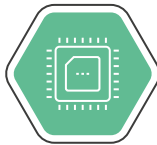
AIOPS is Artificial Intelligence driven technology operations that use smart algorithms to provide zero touch automation of tasks and processes. It brings the power of A.I., Autonomics & Orchestration to simplify IT & Business operations.

From:



**HUMAN  
LED**

&



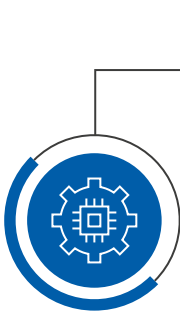
**AUTOMATION  
ASSISTED**

To:



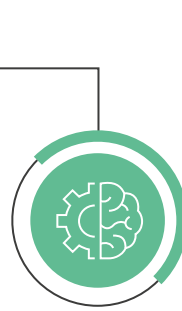
**AI LED +  
HUMAN ASSISTED**

## TRADITIONAL OPS V AIOPS



### TRADITIONAL OPS

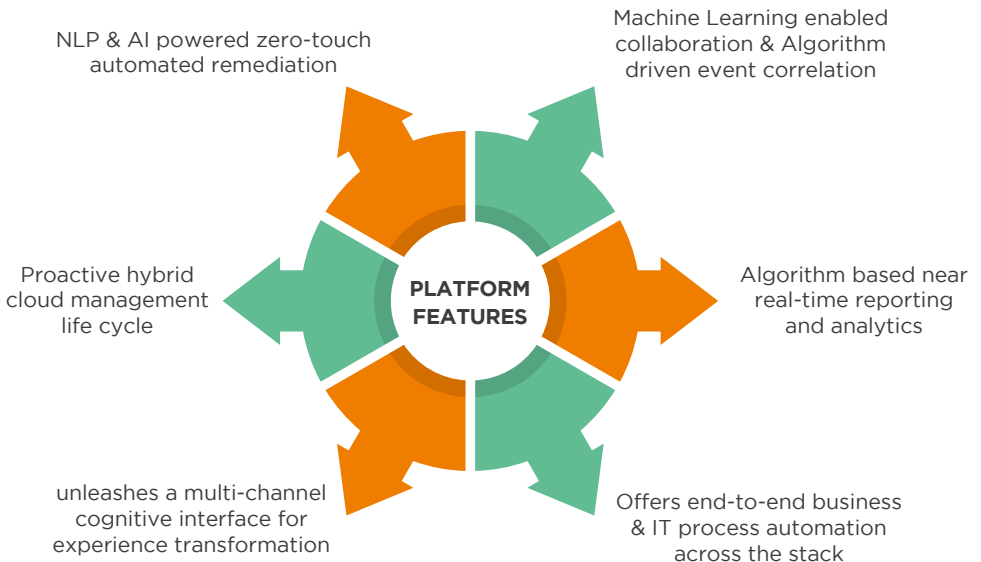
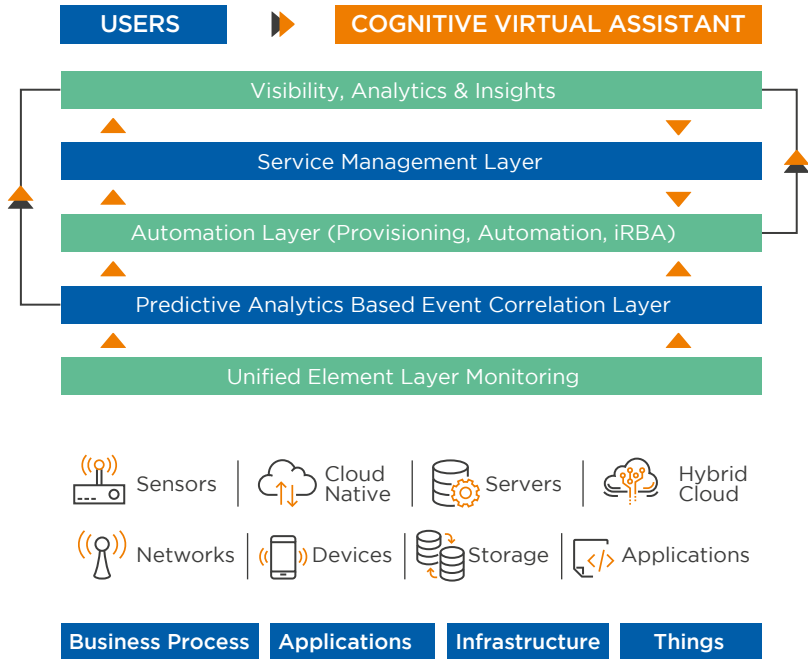
- Focus on heavyweight processes and their maturity levels
- Dependency on people and organizations to perform the functions of IT
- High cost of IT ops



### AI DRIVEN OPS

- Creates virtual IT ops - focus on all processes
- AI led fully automated end-to-end management
- Lower cost of IT Ops ensuring enhanced user experience

# BUILDING BLOCKS OF AIOPS PLATFORM



# AIOPS CAN BE APPLIED ACROSS IT, CLOUD & DIGITAL OPERATIONS



IT

- Application Support & Maintenance
- Server & Device management
- Computer Operations & Help Desk
- Network management



CLOUD

- Cloud Migration
- Cloud Hosting
- Cloud Management
- Cloud Monitoring
- Billing/Charge-back
- Capacity planning & management



DIGITAL & IOT

- Digital workplace
- IoT platform management
- Device monitoring
- Digital application platform
- Customer experience platform

NEXT-GEN IT & OPERATION

CLOUD DIGITAL & IOT

## AIOPS DELIVERED IN THE FOLLOWING DEPLOYMENT MODES

**1** DELIVERED AS SAAS OFFERING

**2** ON-PREMISE DEPLOYMENT MODEL

**1** + **2** HYBRID MODEL

## DRYICE™ AIOPS CAPABILITIES

**200+**

Customer implementations

**110+**

CoEs on AI technologies

**1500+**

Automation trained resources

**25+**

Machine Learning Algorithms

**500+**

Core DRYICE™ Developers

## KEY CASE STUDIES



Reduced The Reporting Effort Of A Major American Medical Technology Company By 50%



Managed Service-level Outages Of A Major Financial Services Group By 70%



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