



ADvantage Experience Platform for

## **HI-TECH & MANUFACTURING**

Partner relationship management is a critical success driver as well as the most complex aspect of Hi-Tech businesses. ADvantage Experience is a partner engagement platform solution that can be hosted by Hi-Tech enterprises encompassing both B2B (partner journeys) and B2C (partner staff journeys) interactions. The solution includes content managed brand sites as well as portal features such as self-service, support requests and collaboration features like communities and learning & knowledge management capabilities.



 Enable businesses to solicit, educate and retain channel partners

 Need to communicate to partners and customers across the different phases in their partner journey



Partner registration and onboarding (integration with CRM)

Partner staff registration

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Online

webinars

Partner enablement (knowledge management, sales assets)

Marketing analytics driven partner engagement initiatives

KEY
USE CASES

Personalized experience for partners based on partnership level

Partner knowledge management through integration with learning management systems

i License management integration with CRM

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Partner engagement through campaigns

## **CHALLENGES ADDRESSED:**

Difficulty in garnering and retaining attention of channel partners

Immature lead management processes that exist currently

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Lack of integrated marketing

Low levels of marketing automation

## **STANDARDS & COMPLIANCES:**

GDPR compliant

**BUSINESS BENEFITS:** 

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Effective lead management

Higher Partner Engagement and Retention 33

Integrated Marketing Approach

Aligning the business goals leading to better results



Hello there! I am an Ideapreneur. I believe that sustainable business outcomes are driven by relationships nurtured through values like trust, transparency and flexibility. I respect the contract, but believe in going beyond through collaboration, applied innovation and new generation partnership models that put your interest above everything else. Right now 132,000 Ideapreneurs are in a Relationship Beyond the Contract™ with 500 customers in 44 countries. How can I help you?

