

Emulates human execution of repetitive processes with existence applications in Utilities

RPA in Utilities Billing Virtual workforce controlled by business operations teams

BUSINESS CHALLENGES

RPA in Utilities Billing Releases staff to do more intelligent tasks. Can be integrated across any technology platforms.





SOLUTION DESCRIPTION

21st century Utilities are moving towards an era where customers want to connect with their Utilities provider in a more automated, intelligent, self-managed and secure ways. In response, HCL Utilities Industry Practice has released RPA in Utilities Billing where Robots work with existing IT architecture & this Automated solution can work 24/7

SAP TECHNOLOGY REQUIRED

This solution being built on SAP S/4 HANA For Utilities, C/4HANA S/4HANA EAM For Utilities & SAP CPI

An OData based REST web service being developed around this HANA Model



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