

# HCL Technologies Awarded Major IT Contract By Leading Western Australia Energy Retailer

**Sydney, Perth, Australia, Noida, India 14<sup>th</sup> September 2016:** [HCL Technologies](#) (HCL), a leading global IT services company, today announced that it has won a contract to provide application management services for Western Australia's leading energy provider, Synergy.

Under the terms of the contract, HCL will transform and support the organisation's digital and business applications landscape enabling consolidation and rationalisation in the changing energy environment. A total of 85 applications will be transitioned, consolidated and optimised by HCL to deliver ongoing support for mission-critical bespoke energy and utilities applications in a flexible "as a service" model.

Synergy is Western Australia's largest electricity generator and retailer of gas and electricity with more than one million residential, business and industry customers providing energy to franchise and contestable market segments in the South West Interconnected System (SWIS)<sup>1</sup>. The organisation owns and operates power stations in the SWIS electricity grid, which extends from Kalbarri in the north, east to Kalgoorlie and south to Albany.

HCL was awarded the contract for its technical skills, service delivery model, cost and overall support based on processes that support continual improvement to fast-track innovation and efficiency.

At the same time, HCL will partner with Ignia, an Insight company, and a national leader in business technology consulting and managed services, to implement next generation digital services. These new customer experience management-focused services will be based on Sitecore software and Microsoft Azure which together will deliver contextual customer engagement by linking the company's external digital presence with back end systems.

HCL Technologies' Senior Vice President & Country Manager for Australia & New Zealand, Michael Horton said the energy and utility sector is currently operating in a unique climate of risk, uncertainty and volatility where the challenges are intensifying daily.

"This contract is testament to HCL's ability to provide services which can enhance operational efficiency, control costs and provide a digital platform that will form a stable engine for Synergy moving forward in the new competitive environment," said Micheal Horton.

<sup>1</sup>Synergy 2014-15 Annual Report.

## About HCL Technologies

HCL Technologies is a leading global IT services company working with clients to impact and redefine the core of their businesses. Since its emergence on the global landscape after its IPO in 1999 and listing in 2000, HCL Technologies, along with its subsidiaries, today operates out of 32 countries and has consolidated revenues of US\$ 6.4 billion, for 12 Months ended 30<sup>th</sup> June, 2016. For the 21<sup>st</sup> Century Enterprise, HCL focuses on business model transformation, underlined by innovation and value creation, offering an integrated portfolio of services including BEYONDigital™, IoT WoRKST™, Engineering Services Outsourcing and Next-Generation ITO that focuses on integrated infrastructure services, applications services and business services. HCL leverages DryICE™, its third generation autonomies and orchestration platform, global network of integrated innovation labs, and global delivery capabilities to provide holistic multi-service delivery in key industry verticals including Financial Services,

Manufacturing, Telecommunications, Media, Publishing & Entertainment, Retail & CPG, Life Sciences & Healthcare, Oil & Gas, Energy & Utilities, Travel, Transportation & Logistics and Government. With 107,968 professionals from diverse nationalities, HCL Technologies focuses on creating real value for customers by taking 'Relationships Beyond the Contract'. For more information, please visit [www.hcltech.com](http://www.hcltech.com).

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